

SAFE & RESPECTFUL ENVIRONMENTS

Our Expectations for Students, Staff and Families



The SMCDSB has a policy to provide guidance to students, staff and families when Responding to Issues and Concerns - PGCE-08. The first step in our resolution process is to address the issue with the person(s) closest to the issue.

Please note: staff is not obligated to respond or work towards resolving an issue if: they feel threatened or harassed; offensive or hateful language is used; they are personally berated or insulted; what is being asked cannot realistically or reasonably be achieved.